

JOB ANNOUNCEMENT

Title:

Veteran Directed Care Program Advisor

Central Pines Regional Council
Durham, NC

Who We Seek:

Are you passionate about serving Veterans and supporting their independence and quality of life at home? Central Pines Regional Council (CPRC) is seeking a dedicated and compassionate **Veteran Directed Care (VDC) Advisor** to join our Aging and Adult Services team. In this important role, you will guide aging Veterans and Veterans with disabilities through the Veteran Directed Care program, helping them navigate self-directed services and maintain their autonomy. If you believe in the power of person-centered care and want to make a lasting difference in the lives of those who served, we encourage you to apply.

Description of Work:

The VDC Advisor serves as the primary point of contact for Veterans enrolled in the **Veteran Directed Home and Community-Based Services (VD-HCBS)** program, also known as *My Care My Choice*. This role involves case management, technical assistance, and counseling to empower Veterans to direct their own care. The Advisor works closely with Veterans, caregivers, the VA Medical Center, and a Financial Management Service to develop and implement service and spending plans, ensure care quality, and support program compliance.

Key Responsibilities Include:

- Serve as the lead contact for Veterans enrolled in the My Care My Choice program
- Provide person-centered counseling to help Veterans identify goals and secure goods/services to remain at home
- Guide Veterans through self-assessments, service plan development, and plan implementation
- Support Veterans in hiring and managing caregivers
- Maintain accurate case files and ensure adherence to program standards
- Conduct monthly phone check-ins and quarterly face-to-face visits
- Coordinate with VA Medical Center and Financial Management Service
- Participate in ongoing training and contribute to innovative programming
- Assist with broader agency initiatives and cross-functional collaboration within CPRC

This position requires regional travel across the seven-county CPRC region.

Education & Experience:

Master's degree in social work, human services field, or related field with at least one year of relevant experience is required. Candidates with a bachelor's degree in a related field with demonstrated advanced knowledge and experience supporting individuals need long-term services and support will be considered.

The candidate must have excellent communication, documentation, and organizational skills as well as have the ability work independently and collaboratively with diverse stakeholders. A strong understanding of long-term care systems and self-directed care, familiarity of social work ethics and aging services policy, and commitment to person-centered care and Veteran advocacy is highly recommended.

Starting Salary & Benefits:

Salary: \$50,596

*This position is eligible for a 5% increase after serving a 6-month probation period.

Benefits: CPRC offers a generous benefits package including paid vacation and sick leave; NC Local Government Employees' Retirement System; 5% 401(k) employer contribution; 100% employer-paid health, dental, vision and life insurance; health spending account, flexible spending account for child/dependent care expenses, hybrid and flexible work schedules.

Special Requirements:

- Must reside within the Central Pines Regional Council region
- Valid NC driver's license
- Completion of Options Counseling Certification within six months of hire
- Compliance with relevant training standards for self-directed care

Our Organization:

CPRC is a member-driven regional planning organization committed to helping communities achieve strategic priorities through policy support, collaboration, and technical assistance. Learn more about our mission and work at www.centralpinesnc.gov.

How to Apply:

Send a completed application package (cover letter and resume) by email to employment@centralpinesnc.gov with the subject **Veteran Directed Care Program Advisor**.

Incomplete applications will not be considered.

Position is open until filled; initial review of applications begins **June 16, 2025**

All employment offers will be within the stated hiring range.

CPRC is an Equal Opportunity Employer and a designated Best Workplace for Commuters.